

Updates from Student Services

July 14, 2020

International Student Centre

- Study Permit/VISA advising is provided to students daily through Facebook Live and Blackboard virtual classrooms
- Blackboard self-help resources provide templates for study permit renewals, visa applications, PGWP and Health Insurance submissions
- International Student Emergency Bursary Funds continue to be dispersed once approved by the ISEBF Committee
- Interactive and engaging programming is offered via Facebook Live presentation with campus colleagues on topics such as *Sex in a COVID World* (consent and safe sex topics), *Job Search strategies in a COVID World*, *Chat with the director*, *Healthy cooking demonstration*, *Facebook Live Chat with the ISC Team*
- A non-credit 6-week online course will be offered to first-year international students, University expectations, Canadian Culture, being a successful student and a variety of other topics.

Writing Support Desk

- One on one writing advising -students book appointments with one of 3 writing advisors through mySuccess and then via MS Teams where they share their papers and receive advising.
- Workshops on a variety of writing topics are offered
- Virtual classroom visits taking place through Blackboard as initiated by faculty members

Student Success and Leadership Centre

- Head Start has increased the campus community involvement to enhance incoming students' awareness of services, resources and supports
- Community Builder program launched which connects Faculty Leaders (upper year students) with incoming students in their own faculty, from Head Start registration through to approx. mid-October. Incoming students are joining their faculty team earlier and staying with them longer than in typical years. These are the teams that engage in the friendly inter-faculty competition for the coveted shield during Welcome Week.
- Outstanding Scholar upper year students mentor 1st year OS students and have already made contact.
- Welcome Week activities will still occur, though virtually, and they include passive and synchronous interactive events. Some of the passive events include online challenges like posting a pic in Lancer or blue and gold or a weeklong photo scavenger hunt, while some events take place at a particular day/time/platform – Netflix party, Lancer Yoga, etc. Welcome Day will include Program Orientations, Involvement Fair and the Welcoming Celebration when the Shield winners will be announced. Many campus partners are collaborating and contributing to the events offered – Residence, Athletics and Recreation, Campus Services, UWSA, OPUS, Campus Ministry, Wellness Outreach Office, and more – there's something for every incoming student.

Student Accessibility Services

- Assisting students and faculty to determine the appropriate accommodations for remote teaching and testing.

- Communicating with professors regarding students in their classes that are registered with SAS as well as accommodations.
- Working with the Accessible Information and Communication Committee on closed captioning for fall.

Academic Advising

- Ran registration webinars for new undergraduate admits. Total of 113 attendees.
- Faculty Advisor workshop – Tools for online advising. – July 7th @11am
- Drop-in chat sessions daily from 2-4 utilizing Blackboard Collaborate
- Responding to/meeting with students via e-mail, phone, Teams and Blackboard Collaborate. Averaging 50 students per day between the 3 advisors.

Residence

- Extended cancellation policies offering full refunds for students who have applied to residence or have already been assigned a room.
- Sent a survey to students asking students about their plans for coming to campus in the fall and gave them advance notice of their ability to cancel their residence application.
- Posted information on the website as to what student life on campus will be like in the fall. This was intended to help them make their decision on studying from home or attending campus.
- Provided isolation for students arriving to Windsor prior to the start of their M.Eng. program.

Health and Counselling

- Health Services continues to students virtually, but also in person as needed.
- Starting in July, Health Services signed on Ontario's tele-medicine program and is now conducting appointments with students via video.
- Health Services is seeing about 100 students per week.
- Counselling is continuing to see students through virtual means. This will likely extend into the fall.